

Tell Us About Your Rugs

Pick-up / Delivery Cleaning Form

(If sending multiple rugs please print one per rug)

Last Name: _____ Date: _____

Rug info & description: _____

Approx. Rug Size: _____ Room: _____

Circle and list any issues or concern below:

Pet accidents Fleas Moths Pollen Hair Urine Feces Vomit Stains Odor

Tell us about your rug and anything specific regarding cleaning:

- Stains - Please let us know what the stains are from: _____
- Odor - Odor source: _____ How bad is the odor? Circle 1-10: 1 2 3 4 5 6 7 8 9 10 (worse)

Please mark urine, feces & vomit spots. It is often less expensive to treat a few accidents vs an entire rug so please mark your rugs. If not visible locate odor by smell & mark. Our staff cannot sniff for accidents or determine odor.

*** List any and all products used to treat spots and spills: _____ This is very helpful & often important to avoid chemical reactions when treating stains.

Circle if interested in pricing for any of the following services.

- Protection/Scotchguard – Helps prevent future damage from spills and also helps with overall cleaning results.
- Deodorizer
- Fringe bleaching, repair, removal or replacement.
- Wrapping
- Enzyme Odor Treatment
- Moth deterrent
- New Pad: Custom-Cut or Pre-Packaged pad
- Repair or Alteration Service: List any damage you'd like a repair tech to look at (fringe, binding edges, holes, backing, tears, etc.) _____

Date of last cleaning: _____ Cleaned by: _____

Cleaning Method used: _____

Once rugs are checked in and pre-clean notations are made one of us may need to call you and discuss. Usually the same day but often the next day. To avoid any delay in cleaning please list a good contact number: _____

Please let us know if you need anything else: 919-832-2275 www.acerug.com